

## The Following Questions were Asked and these are their actual replies:

<b>What is the best thing about having a pool?</b>	The entire family enjoys the pool. We all have a lot of fun together.
<b>How often do you use your spa?</b>	We do not have a spa.
<b>How often do you heat your pool?</b>	We heat the pool a couple of times a month during the winter.
<b>Approximately how much did your gas and electric bill increase each month?</b>	Our gas and electric increased about \$40-50 a month
<b>How much time do you spend on your pool each week? (maintenance)</b>	We spend a day or two each week in the pool.
<b>What is a good estimation of how much you spend in chemicals?</b>	We spend about \$20.00-\$30.00 a month on the chemicals
<b>Do you like your current purification, and why? (salt, chlorine, ozone)</b>	like the salt purification system. It is less maintenance
<b>What advice would you give us that would have helped the process go more smoothly?</b>	We feel the process could go more smoothly if communication with the pre-sales and post-sales with the customer was better.
<b>If you were to build another pool, what would you do differently?</b>	I don't think we would do anything differently

**Customer: Anon**