

## The Following Questions were Asked and these are their actual replies:

<b>What is the best thing about having a pool?</b>	It's like having a vacation in your own backyard!!! It's beautiful to open up the windows and look out and it's fun, relaxing family time.
<b>How often do you use your spa?</b>	The spa is wonderful for romantic evenings during the few cooler months here in Texas and we have found during the summer it's an excellent kiddy pool for our son. Opting for the spa was definitely worth it.
<b>How often do you heat your pool?</b>	We heated our pool every other weekend from from Feb - May and plan to heat it from time to time over during the winter.
<b>Approximately how much did your gas and electric bill increase each month?</b>	Gas bill went up about \$40-\$50 and we didn't see much change in electric.
<b>How much time do you spend on your pool each week? (maintenance)</b>	About 15-20 minutes a week
<b>What is a good estimation of how much you spend in chemicals?</b>	appx \$20/month
<b>Do you like your current purification, and why? (salt, chlorine, ozone)</b>	We are indifferent with our choice of a salt system. With either system there is checking and balancing almost daily. If your choosing one system over another for convenience I think that's the wrong way to look at it. We have found the salt is better in terms of it being gentler on your skin and hair where Chlorine is harsh, but not difference in convenience.
<b>What advice would you give us that would have helped the process go more smoothly?</b>	We found to have been kept very well informed during the process. The staff at OBPI was always very communicative and helpful.
<b>If you were to build another pool, what would you do differently?</b>	Gone bigger!!!

**Customer: Jen Gerdes**